

# ANANDIBAI DAMODAR KALE SHAIKSHANIK SANSTHA'S ANANDIBAI DAMODAR KALE DEGREE COLLEGE OF ARTS & COMMERCE

Saibaba Nagar, Borivali (West), Mumbai - 400 092 Email: adkdcollege@yahoo.com | Website: https://adkdcollege.in/

ISO 9001: 2008 Certified

## **Internal Quality Assurance Cell**

# Feedback Analysis and Action Taken Report

### **2023-2024**

The purpose of collecting and analyzing feedback from various stakeholders (alumni teachers, students, etc.) on their experiences with a product, service, program, or process. This analysis helps identify strengths, weaknesses, and areas for improvement.

By understanding the needs and concerns of stakeholders, the organization can make better decisions about how to allocate resources and improve its offerings.

Feedback is collected from stakeholders mentioned below

- 1. Students
- 2. Teachers
- 3. Alumni
- 4. Employers

Student feedback was collected at the course level.

The overall analysis of the stakeholder feedback was presented to the Internal Quality Assurance Cell Meeting and to the Governing Body.

The action taken report based on the discussion and suggestion given in the feedback is prepared by the IQAC and the Head of the Dept. and corrective action is initiated.

Mrs. Trupti Waghmare

**IQAC** Coordinator

In-Charge Phinciple

Dr. Premsagar R/Singh

In-Charge Principal

College of Commerce Saibaba Nagar, Borivali (West). Ms. Soniya Kale

Anandibai Damodar Kale Shalkshanik Sanstha, Anandibai Damodar Kale Degreebaba Nagar, Borivali (West), Mumbai-400 092

MUMBAL - 400 092.



# ANANDIBAI DAMODAR KALE SHAIKSHANIK SANSTHA'S ANANDIBAI DAMODAR KALE DEGREE COLLEGE OF ARTS & COMMERCE

Saibaba Nagar, Borivali (West), Mumbai – 400 092 Email : adkdcollege@yahoo.com | Website : https://adkdcollege.in/

ISO 9001: 2008 Certified

### Stakeholder Feedback Report 2023-2024

#### **Process**

Feedback is taken to get the opinion of the students, teachers and alumni of the college through printed questioner form. The questioner was designed based on various parameters. The questioner was by all stakeholders including students, teachers and alumni.

Feedback was collected on following point.

### Student feedback is categorized on the following points:

- 1. The quality of the course content
- 2. The selection of topics covered in this course
- 3. The course content in terms of usefulness in real life
- 4. Course overall on parameters like content, coverage, relevance, value
- 5. Full syllabus is covered in the class
- 6. Teacher's involvement in teaching
- 7. Internal papers/ projects are checked fairly
- 8. Industrial Visit / Educational visit
- 9. Placement / Internship programmed
- 10. Teaching aids / PPTs / Classroom Activities for better understanding of concept
- 11. Do the teachers motivate you to identify own capabilities and inform options to develop them
- 12 Seminars/ guests lectures/ workshops continuously for students
- 13. Cultural / NSS/ Sports/ Other events
- 14. Teachers prepared for the lecture

#### Teachers Feedback is categorized on following points.

Teachers opinion includes usefulness of syllabus in terms of employment opportunities. It helps to improve the quality of education within the institution by implementing best practices available.

1Curriculum is needed based

- 2. Curriculum having current content
- 3. The Syllabi's programmed outcomes are well defined
- 4. Curriculum having good academic flexibility.
- 5. The course content fulfills the need of the students

6. The Syllabus should be updated

## 7. Curriculum enhanced employability

## Alumni feedback is categorized on the following points

- 1. The current Syllabus is career oriented.
- 2. The syllabus that we had learnt is related to our current job
- 3. Teaching style used by the teachers are satisfactory
- 4. The course curriculum framed by the university is relevant to the programme and year of study
- 5. The objectives stated are relevance to the course content
- 6. Internal evaluation system is fair
- 7. Sequence of units of the syllabus is properly arranged
- 8. Extra curricular activities arranged during my study period was useful.
- 9. Faculty has helped me placement / higher education.
- 10. The books prescribed in the syllabus are relevant, appropriate and uploaded.
- 11. The syllabus was directly related to enhancing practical competencies.
- 12. Overall learning environment

### **Employers Feedback**

How satisfied are you with the student's work performance in each of these areas:

- 1. General Communication
- 2. Developing practical solutions to workplace problems
- 3. Working as a part of a team
- 4. Self-motivated & taking responsibility.
- 5. Their planning and Organising Skills
- 6. Technical knowledge skill
- 7. Innovativeness, creativity
- 8. Relationship with seniors/ peers/ subordinates
- 9. Involvement in Social activities
- 10. Obligation to work beyond schedule if required
- 11. On a scale of 1 to 10 how do you rate your overall satisfaction with our student and curriculum?

All stakeholders' feedback analysis and report of analysis uploaded on college website and also discuss the same with the governing body members.

Mrs. Trupti Waghmar

Commerce

IQAC Coordinator

Dr. Premsagar R. Singh

In-Charge Principle
In-Charge Principal
Anandibai Damodar Kale Degree
College of Commerce
Saibaba Nagar, Borivali (West).

MUMBAI - 400 092.



# ANANDIBAI DAMODAR KALE SHAIKSHANIK SANSTHA'S ANANDIBAI DAMODAR KALE DEGREE COLLEGE OF ARTS & COMMERCE

Salbaba Nagar, Borivali (West), Mumbal – 400 092 Emall : adkdcollege@yahoo.com | Website : https://adkdcollege.in/

ISO 9001: 2008 Certified

# Feedback Analysis and Action Taken Report 2023-24

Students' feedback is collected via a questionnaire. Feedback is taken on students' satisfaction level in terms of course content, coverage, the relevance of the course in real life, value, and amount of syllabus covered in class, teaching methods, and subject knowledge of the teacher.

Students were satisfied with the teacher's performance.

| Sr.<br>No | Topic Discuss   | Action Taken   |
|-----------|---|--|
|           | Teachers Feedback   |  |
| 1.        | Teachers felt that more focus is given on current topics in syllabus                                    | It was suggest that bridge courses should be conducted on current topics   |
|           | Alumni Feedback   |  |
| 2.        | Some students expected to have more teaching aids and different teaching styles may be used by teachers | Teachers were encourage to use different teaching styles while teaching.   |
| 3         | Some students are expected to have more placement through placement cell                                | Placement cell is asked to organized more placement drive in the campus and training session should be conducted for students. |
|           | <b>Employers Feedback</b>   |  |
| 4         | Focus given on innovative skills  | The Seminar committee asked to conduct a seminar on innovative skills  |

Overall students were satisfied with the course content and teacher's performance.

Dr. Premsagar R. Singh

In-Charge Principal Anandibai Damodyr Kale Degree

College of Commerce Saibaba Nagar, Borivali (West), MUMBAI - 400 092.





# ANANDIBAI DAMODAR KALE SHAIKSHANIK SANSTHA'S ANANDIBAI DAMODAR KALE DEGREE COLLEGE OF ARTS & COMMERCE

Saibaba Nagar, Borivali (West), Mumbai – 400 092 Email : adkdcollege@yahoo.com | Website : https://adkdcollege.in/

ISO 9001: 2008 Certified

# Student Feedback Analysis and Action Taken Report 2023-24

Students' feedback is collected via a questionnaire. Feedback is taken on students' satisfaction level in terms of course content, coverage, the relevance of the course in real life, value, and amount of syllabus covered in class, teaching methods, and subject knowledge of the teacher.

The feedback collected from students indicates overall satisfaction with college services, infrastructure, teaching, and the learning process. Based on this positive assessment, no specific action items have been formally documented at this time.

### **Detailed Findings:**

Student Satisfaction: The majority of student feedback expressed satisfaction with various aspects of the college experience, including:

Quality of Teaching: Effective instruction, knowledgeable faculty, and supportive learning environments were generally well-received.

College Infrastructure: Students were generally pleased with the available facilities, such as classrooms, laboratories, library, and student common areas.

Support Services: Access to academic advising and other student support services met the needs of most students.

The feedback also highlighted some minor areas where improvements could be considered.

#### Action Plan:

Given the high level of overall satisfaction, no formal action plan has been developed at this time. Continuous monitoring of student feedback will be conducted to identify any emerging concerns or areas for improvement.

Overall students were satisfied with the course content and teacher performance.

In-Charge Principal

Dr. Premsagar R. Singh

In-Charge Principal Anandibai Damodar Kale Degree College of Commerce

Saibaba Nagar, Borivali (West), MUMBAI - 400 092.

